

Creating Access to the Right Health Care, at the Right Time, in the Right Place

In July 2007, the Access HealthColumbus Board approved a feasibility study to inform the community on the value and cost of creating a coordinated medical home network in Franklin County.

A medical home is not a building, house or hospital, but rather an approach to providing comprehensive primary care. A medical home is defined as primary care that is accessible, continuous, comprehensive, family-centered, coordinated, compassionate, and culturally effective.

The study objectives include the potential **demand** for coordinated medical home services; individual and economic **value** of improved health; potential **funding options** for coordinated medical home services; **administrative options** for the transparent distribution of funds; **distribution options** for providing payments to primary care providers; the **cost** of providing medical home services; and the role of **personal responsibility** in a medical home environment.

The results of the study will be released at our Community Event on June 24th and will be available on our website at www.accesshealthcolumbus.org thereafter.

Please join us

June 24th, 2008
Franklin County Veterans Memorial
3:00-4:45PM

What would it take to create a Coordinated Medical Home Network in Franklin County?

“creating access to the right health care, at the right time, in the right place”

RSVP at
www.accesshealthcolumbus.org

Franklin County Health Care Safety-Net Monitor - Version 1.0

WHAT IS A MONITOR?

A monitor can help our community better understand its health care safety-net. Working in collaboration with our health care partners, Access HealthColumbus has developed the Monitor to answer the following questions:

1. What health care safety-net services are being utilized?
2. Who is utilizing health care safety-net services?

Continued inside

Franklin County Health Care Safety-Net Monitor - Version 1.0 *(continued from cover)*

WHY IS A MONITOR IMPORTANT?

This is the first time that our community has collaborated on the development of a monitor. This Monitor contains a series of snapshots providing data on the current capacity of our health care safety-net for the period July 2005 through December 2007.

Version 1.0 contains information from **community health centers** (federally qualified health centers, hospital based and other non-profit primary care practices).

While we hope to develop methodologies to monitor our entire health care safety-net, Version 1.0 demonstrates our community's ability to:

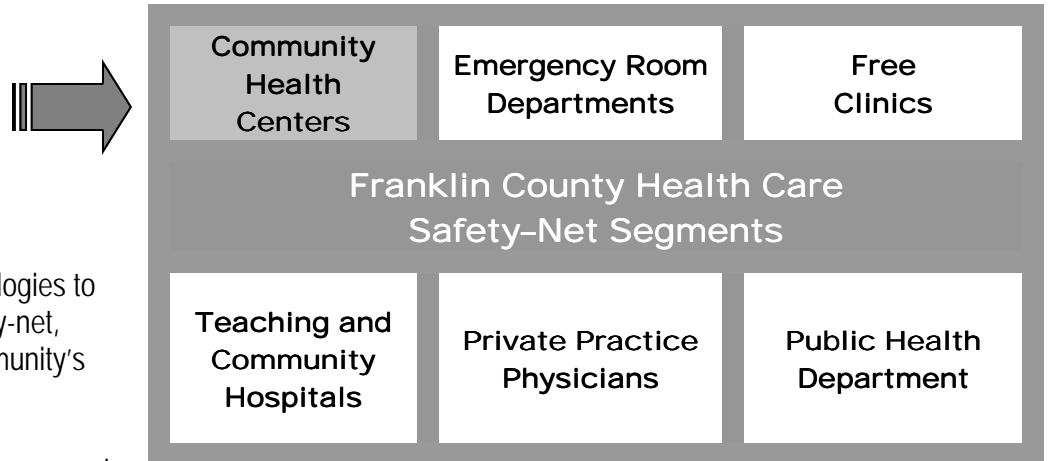
- Develop shared methodologies for measuring activity in our health care safety-net.
- Collaborate on the collection and sharing of data through a trusted source, despite a competitive environment.

HOW CAN THE MONITOR BE USED?

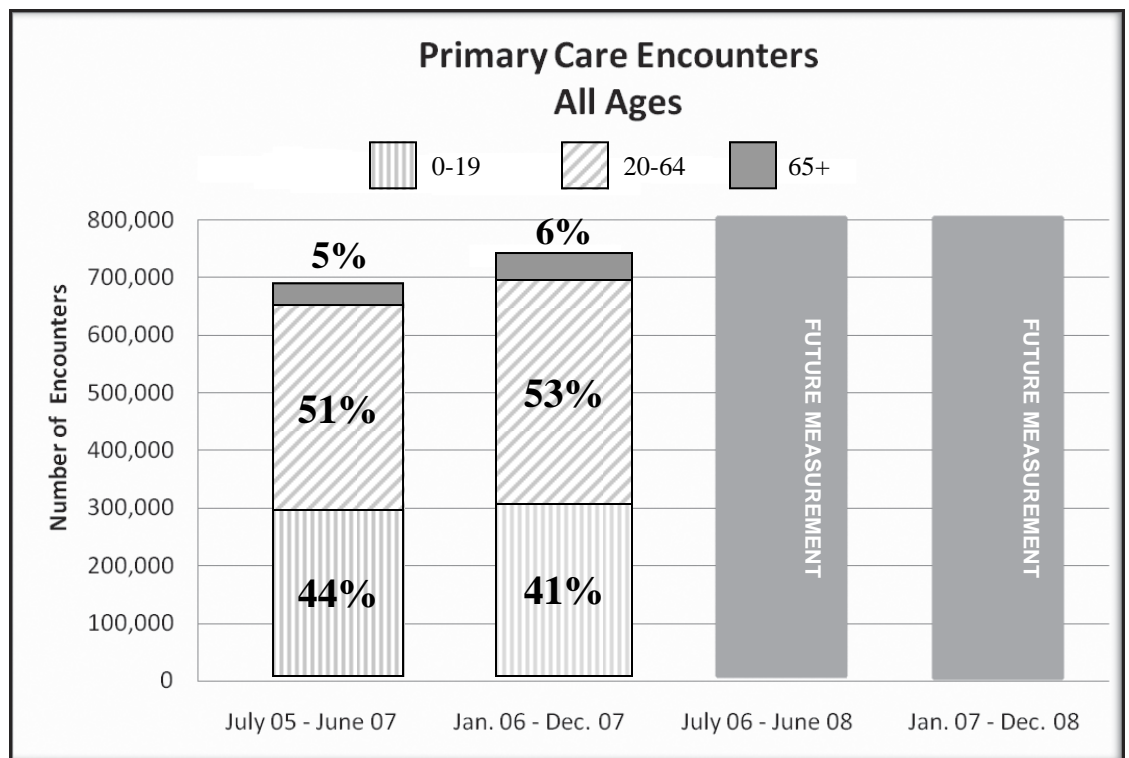
The Monitor can provide information for the following:

- Track progress of efforts to improve our health care safety-net.
- Shape strategic planning and policy.

On a very basic level, the Monitor provides currently unavailable snapshots and trends. Over time, it will be expanded to include a wide range of measures that paints a picture of our community's health care safety-net utilization.



The monitor in its entirety can be viewed on our website at www.accesshealthcolumbus.org.



A sample graph from the monitor.

Our Incremental Projects
"helping make the existing system work better"

Applying Our
 Shared Learning

Our Fundamental Projects
"creating a new and better health care system"

Voluntary Care Network - Coordinating volunteers from our local health care community (doctors, hospitals, and their staff) to help vulnerable people improve their health.

Primary Care Capacity Building - Expand capacity (supply) of affordable primary care services through investments and efficiency improvements.

Improving Access to Affordable Prescription Drugs - Coordinating local efforts to increase access to affordable prescription drugs.

Establishing a Health Care Safety-Net "MONITOR" - Coordinating a "dashboard" of health care safety-net utilization information – refreshed every six months.

Franklin County Covering Kids & Families Coalition - hosting collaborative effort to find, enroll, and retain more of the uninsured children and families who are eligible for but not yet enrolled in Ohio's Medicaid and public health coverage.

Establishing a Coordinated Medical Home Network in Franklin County - Coordinating efforts to inform the community on the cost and value of establishing sustainable capacity (supply) of coordinated medical home services to support the health needs (demand) for vulnerable people.

Increase Adoption of Health Information Exchange to Impact Health Care Disparities in Support of Medical Homes - Coordinating a learning lab to advance the adoption of electronic health records in safety-net primary care.

Employed Latino Health Initiative - Coordinating a Robert Wood Johnson Foundation grant to work with employers on identifying and piloting models to improve the health of employed Latinos.

Our Optimal Health - The project is hosting community dialogue to explore new approaches for ensuring affordable & sustainable health care for ALL people in Franklin County. [note: this project is led by a group of volunteers. Access HealthColumbus leadership participates and is the fiscal intermediary]

Our Thanks

Thank you to the following volunteers for their service on our Employed Immigrant Health Initiative Advisory Committee:

- Cregg Ashcraft, M.D., The Ohio State University Medical Center
- Jim Baker, R.N., Columbus Public Health
- Sean Bauer, Mendoza Company McDonald's
- KT Bender, Asian American Community Services
- Thom Coffman, The Clarmont Restaurant and Thom's on Grandview
- Lisa Courtice, Ph.D., The Columbus Foundation
- Chuck Davis, Cameron Mitchell Restaurants
- Fartun Dhuux, Somali Community Association of Ohio
- Kevin Dixon, Ph.D., Alcohol, Drug and Mental Health Board of Franklin County
- Terri Donlin Huesman, Osteopathic Heritage Foundations
- Katrina Farmer, Mount Carmel Health System
- Carla Fountaine, Nationwide Children's Hospital
- Jewell Garrison, Columbus Medical Association Foundation
- Patrick Hansen, The Westin Columbus
- Patty Harklau, Columbus Hospitality
- Dale Jordan, Doubletree Guest Suites

- Cathy Levine, Universal Health Care Action Network of Ohio
- Cathy Mantilla Falkenberg, Hispanic Chamber of Columbus
- Hugo Melgar-Quinones, M.D., Latino Community
- Tracy Montgomery, Bob Evans Farms
- Victoria Nuñez, Fifth Third Bank
- Beth Pierson, Franklin County Board of Health
- Angela Plummer, Community Refugee & Immigration Services
- Linda Ross, OhioHealth
- Scott Streater, OSU Managed Health Care Systems, Inc.
- Gail Sudore, Health Policy Consultant
- Todd Tuney, Limited Brands
- Milly Valverde, Latino Empowerment Outreach Network
- Michelle Vander Stouw, United Way of Central Ohio
- Julie vanPutten, M.D., Columbus Neighborhood Health Center, Inc.
- Josue Vicente, Ohio Hispanic Coalition
- Jane Whyde, Franklin County Department of Job and Family Services

Access HealthColumbus leadership has committed its time to the following community activities in 2008:

- CARE Columbus Board (cultural awareness and respect through education)
(<http://www.liveunitedcentralohio.org/site/index.php/what-we-do/initiatives/care-columbus>)
- Franklin County Covering Kids and Families Coalition
(www.vfc-oh.org)
- Franklin County Free Clinic Committee
- Near Eastside Health Advisory Committee
(<http://www.publichealth.columbus.gov/programs/communityhealth/HAC.asp>)
- Ohio Family Coverage Coalition
(<http://www.uhcanohio.org/coalitions/famcovcoal.html>)
- Ohio Affordable Prescription Drug Coalition
- OhioHealth Physician Diversity Steering Committee
- State of Ohio Health Reform Advisory Committee
(www.healthcarereform.ohio.gov)
- State of Ohio Health Information Partnership Advisory Board
(<http://www.ohipab.pbwiki.com>)
- United Way's Individual & Families Impact Council
(www.uwcentralohio.org)

Thank You, Investors!

On behalf of our community, we thank the following individuals and organizations for investing in the work of our public-private partnership so far in 2008:

- **Columbus Medical Association Foundation**
- **Franklin County Board of Commissioners**
- **Rosati Windows**
- **The Central Ohio Primary Care Foundation of The Columbus Foundation**

Together, we are...

CONNECTING people & ideas and
COORDINATING the advancement of
innovate solutions

Your Investments Are Welcomed

If you are interested in making a financial investment to support the work of Access HealthColumbus, please visit our website. Your contributions are tax deductible and greatly appreciated!

www.accesshealthcolumbus.org

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Access HealthColumbus
Chief Executive Officer

PUBLIC - PRIVATE

Our Public-Private Partnership Key Results to Date [January 1, 2004 through April 30, 2008]

PARTNERSHIP RESULTS

# of people to be helped from expanded capacity of affordable primary care services:	25,000
# people helped from coordination of donated medical services:	4,619
# doctors donating services from the local medical community:	813
# hospitals donating services from the local medical community:	12
# referrals coordinated for primary, specialty and diagnostic services:	15,772
Reported patient no-show rate: (studies of adult patients indicate that no-show rates of between 15% and 30% in community health centers are common)	5.7%
# prescription drugs coordinated (one month supply):	84,254
# transportation services coordinated (for health services):	8,540
# medical interpretation services coordinated:	534
# eyewear prescriptions coordinated:	3,189
Total retail value of services coordinated:	\$34,606,971
# people helped with acquisition of health insurance coverage:	457

Major Funding Provided By:



Additional Funding Provided By:

Robert Wood Johnson Foundation



In-Kind Support Provided By:

800+ VOLUNTARY CARE NETWORK DOCTORS





**June 2008
Newsletter**

WE APPRECIATE

the support from leaders in health care, business, government and our community

While our nation explores how to provide affordable and sustainable health care for all people, Access HealthColumbus and other public-private partnerships are working together to help vulnerable people access needed health care services *now*.

Access
HealthColumbus
61 Jefferson Avenue
Columbus, OH 43215

GREETINGS!
This newsletter is published to RECOGNIZE the collaborative efforts of leaders from health care, government, business, and the communities within Franklin County.

Working together, we are **CONNECTING** people & ideas and **COORDINATING** the advancement of innovative solutions.

Please visit our website at www.accesshealthcolumbus.org to learn more about our organization and activities in the community.

We welcome your comments and suggestions. Please share them with me at (614) 884-2440 or e-mail jbiehl@accesshealthcolumbus.org.

Take care,

Jeffrey M. Biehl
President